



24 March 2020  
Perth, WA

## To our Valued Clients,

With the ever-changing situation surrounding COVID-19 we at RMT - bringing you [ChemAlert](#) and [FirstPriority](#) - understand the effects and uncertainties this is having.

We maintain a vigilant outlook in protecting the health and well-being for all, whilst still operating as normal in these trying times. We would like to assure you that we have put in place measures to ensure that we still operate at our full capacity to meet the needs and demands of our clients.

## We remain open to support businesses around Australia and internationally:

- All teams across RMT – bringing you ChemAlert and FirstPriority - remain fully operational
- Our Support team has been putting in place additional security where required to enable your staff to access ChemAlert during their working-from-home period

## New Protocols to protect our staff:

- We have implemented work from home infrastructure for all roles and successfully tested work from home capabilities
- RMT has split staff into work from home (WFH) and work from office (WFO) teams. There will be no contact overlap when Staff transition from WFH to WFO and visa-versa
- The split of WFH/WFO has also allowed RMT to increase “social distancing” and segregation of groups across our three buildings whilst in the office
- We have increased our cleaning regime in the office
- Hand sanitiser is available to all of our staff
- Any staff with any signs of sickness will be sent home immediately
- No travel domestic or international. Any existing staff returning to work after being interstate or overseas self-quarantine for at least 14 days
- RMT Executive meeting frequently to assess the changing situation

As we continue to monitor the situation and follow the advice given by the Government and Department of Health, we will update you should there be any changes in the future.

We **thank you for your continued support** and please let us know if you need anything,

Regards,

**Dean Apostolou,**

Managing Director  
Risk Management Technologies

Issue 1 – 24 March 2020